

What is Taula?

The Catalan Third Social Sector Platform (Taula d'entitats del Tercer Sector Social de Catalunya) is the umbrella organisation that brings together 37 federations and represents more than 3,000 social entities, with a threefold mission:

- To defend social rights in order to eradicate poverty, exclusion and inequalities.
- To strengthen the Third Social Sector.
- To raise public awareness.



What is m4social?

The m4Social project, launched in 2016, leads the **digital transformation of organisations**, initially connecting the social sector with mobile technology and later with the broader tech ecosystem.

Public advocacy, knowledge generation and organisational strengthening are the core lines of action that help build a more efficient, effective and innovative social sector.

What have we achieved in these ten years?

1

A shift in how social organisations and leadership teams perceive technology: it is now seen as a strategic necessity.

2

Social organisations are incorporating more digital tools and resources.



3

Greater awareness of the importance of collecting data.

"m4Social has enabled many organisations to change their view of technology and recognise the need to integrate it into social projects, thanks to the opportunities it offers to improve daily work, communication, collaboration and impact assessment."

Gabriel González, representative of Fundació Esplai.

4

Partnerships with the academic, business and technology sectors.

5

Making the social sector visible within the technology sector.

"What m4Social has achieved over these years is truly remarkable, in both qualitative and quantitative terms. The SimbiòTIC project is one example. We have been able to work alongside 80 organisations: if we were talking about the business world, I think they would be boasting about it."

Roger Civit, Director of the Catalan Third Social Sector Platform.

6

Institutional advocacy to prevent inequalities arising from the use of technology.

"What I like about the working group is that we meet different organisations that become peers. There we realise that we are all working towards the same goals."

Anna Blázquez, Head of the Digital Action Department (Digital Skills for Citizens) at Fundació Pere Tarrés.



7

Creation of a national and international network to import and export knowledge.

8

Training, resources and spaces for exchanging experiences for organisations.

9

Identification of specific and global challenges.

Strategic lines for the future

Governance and digital ethics:

To ensure the responsible use of technology, artificial intelligence and data, while actively promoting adoption of free and open source code.

Data for the common good:

To promote the culture of open data and its effective application in social policies.

Advocacy and awareness for full social and digital inclusion:

To position digitalisation as a fundamental right and as an essential public policy priority.

Proactive public administration:

To reinforce the central role of administrations in guaranteeing social rights.

Open and collaborative innovation:

To promote laboratories, pilot projects and strategic partnerships with startups and universities.

Digital skills and training:

To generate knowledge among Third Social Sector professionals and attract highly experienced profiles.

Purpose-driven tools and technology:

To develop and disseminate accessible, secure, ethical and sustainable digital solutions.

m4social.org

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10 years of m4Social

social innovation at the service of rights and cohesion

10 years of m4Social

A decade driving digital transformation in the Social Third Sector

With the support of:



- Creation of the App Showroom.
- Launch of the Housing Challenge.
- Celebration of m4Social Day 2016.

2016



- Home sensorization project with Cellnex Telecom.
- m4Social support for Technovation Challenge.
- Agreement with Fundació Accent Obert (Fundació.cat).
- Start of DPO course: data protection.
- Innovation agents course with ESCI-UPF.

2017

- Publication: "Digital Accessibility. ICT for everyone".
- End of the Housing Challenge.
- Participation in SmartCAT Challenge: Social Inclusion.
- Start of collaboration with Tech4Social project.
- Celebration of m4Social Day 2017.



- Publication: "Digital accessibility clauses in public procurement".
- 1st edition of Digital Transformation Plans.
- DPO course edition: sessions for executives.
- Celebration of m4Social Day 2019.

2018



- Study on the state of digitalization in the Social Third Sector.
- Report: "Digitalization and simplification of public funding".
- 3rd edition of Digital Transformation Plans.
- Driving force for the creation of SimbiòTIC project.

2019



- Celebration of m4Social Day 2020.
- Publication: "Digital divide in people served by social entities".

- Launch of digital maturity self-diagnosis: Digital CheckUp.
- Creation of the Third Sector Professionals Platform (POTS).
- 2nd edition of Digital Transformation Plans.
- Publication: "Internet, a basic right: Proposals to reduce the gap".

2022



- Start of SimbiòTIC project.
- m4Social presentation at European Social Services Conference, Sweden.
- Report: "Radar of algorithms and automated decision processes for access to social rights for citizens in Catalonia".

2020

- Closing of the SimbiòTIC project.
- Collaboration with the TechBloc4 project.
- Cycle of activities: Digital Autumn.
- Design and creation of the Third Sector Open Data Space.
- Knowledge transfer trip to Portugal.
- Digital gap index presentation at European Social Services Conference, Denmark.
- Publication of the report "Disconnected? Catalan digital gap index".

2021



2023



2024

- 4th edition of Digital Transformation Plans.
- Start of the European project DO Impact.
- Social. 4th edition of Digital Transformation Plans. Start of the European project DO Impact.
- Participation in the European Social Services conference in Belgium and presentation of "Algorithm Radar report".
- Seminar: "AI and social rights: ethical impact and responsibility".
- Seminar: "Digital innovation for better care for people".
- Signing of a collaboration agreement with Localret consortium.
- Study on the integration of xSocial into eSocial.

2025



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